



Desert Outdoor Center at Lake Pleasant



Frequently Asked Questions for Weddings

Q: What does the facility rental fee include?

A: Your day includes 8-hour use of the complete facility (includes setup and take-down time) and a 1 hour rehearsal time prior to the event date. Rental also includes use of a commercial-grade kitchen, tables, chairs, black tablecloths, a facility coordinator, a parking attendant, a gate monitor and access to the animal exhibit hall.

Q: How many guests can the Center comfortably accommodate?

A: The Center can accommodate up to 150 people indoor only (banquet seating in our multi-purpose room), 75 people outdoor only (Patio) or 200 people with a combination of indoor and outdoor seating. The amphitheater may seat over 200 guests.

Q: Does the Center host more than one event at a time?

A: No, this is your special day and only your wedding will be scheduled on this date.

Q: When will my event begin and end?

A: That depends on when you want to start. All wedding events have an 8 hour time allotment that may be scheduled for day or evening events. However, no event shall extend beyond 12:00am.

Q: Can I rent the facility for a ceremony only?

A: Yes, ceremony rental includes 3-hour use of the Center's amphitheater only (includes set up and clean up time; main building not included) and a 1 hour rehearsal prior to the event date.

Q: Is there chair seating provided at the outdoor amphitheater?

A: Our amphitheater is made up of a series of concrete terraces which provides suitable seating for short durations. For seating off the ground, you must provide your own chairs, pillows and/or blankets.

Q: Is there access to the waterfront?

A: Our public trail does NOT go down to the lake. However, you will be afforded many picturesque views of the lake from various places around the facility.

Q: In case of inclement weather, what happens to an outdoor wedding?

A: For smaller groups, we may be able to designate both a ceremony and reception area inside our main building. For larger groups, the ceremony and reception could be held in the reception hall.

Q: Are outside catering companies allowed?

A: Yes, you may choose most any caterer for your event upon approval by the Center. All caterers must be able to provide proof of liability insurance to the Center. A professional caterer is not required, however, at least one member of your kitchen personnel must hold a current *Maricopa County Food Handlers Card*. The Center also has a large walk-in refrigerator available to keep food & drinks cold.

Q: Is there a list of preferred vendors that we must use?

A: Your choice of vendors is at your discretion. We can provide a list of local vendors upon request. Please provide the Center's event coordinator with your vendors' contact information at least 2 weeks prior to your event.

Q: What is your alcohol policy?

A: No hard liquor is permitted on the premises. Only beer, wine, champagne and malt beverages (like wine coolers) are allowed. Alcohol is permitted outside but it must be served by a designated bartender in a pre-approved area. Also, alcohol cannot be served in glass containers and must be transferred by the bartender into plastic containers before being served to guests.

Q: Is music allowed?

A: Yes, a DJ or live band is permitted both inside and outside. There is a stage in our reception hall that can accommodate either a DJ or band.



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Frequently Asked Questions (cont.)

Q: Are there any restrictions on decorations?

A: Yes, the *Wedding Decorations Guidelines* are available upon request and will also be sent once your event is booked.

Q: Are tables, chairs and linens included?

A: Yes, the Center has a variety of tables available for your use, including 60" round and 5', 6' and 8' rectangular tables. Tables are also provided for buffet, gift, cake and DJ. All tables will be dressed with black, lap-length tablecloths, unless otherwise specified. The chairs supplied by the Center are plastic stackable chairs.

Q: When can I start setting up for my event?

A: The 8-hour time allotment allows for setup to begin approximately 1-2 hours prior to the start of the event and 1 hour of take-down. In most cases, you may also begin setting up the day of your rehearsal. The Center will set up all requested tables and chairs before the event time.

Q: Is there a dressing room?

A: Yes, the Center has two separate areas that are large enough to be used as changing/ready rooms.

Q: Are there restrooms in the Center?

A: Yes, this is a full-service facility with indoor restrooms and drinking fountains. And we have air conditioning too!

Q: Is smoking permitted?

A: There is no smoking permitted inside any of our buildings, however, smoking is allowed outside at least 20 feet away from an exit. Ash trays are available on both our front and rear patios.

Q: I understand that there is a privacy gate at the entrance. How do I get in?

A: There is a gate at our entrance for security purposes since we are a reservation-only facility. A personal gate code will be provided for the bridal party and vendors. Please do not give the gate code to your guests as there will be a staff member posted at the gate to welcome your guests on the day of your event.

Q: Is there parking?

A: Parking spaces are limited, however, the Center will provide a staff member to help guests into parking areas.

Q: Is there handicap access?

A: Yes, the Center's buildings, amphitheater and trail are all handicap accessible.

Q: Are children allowed at the Center?

A: Yes, however, all children under the age of 12 must be fully chaperoned at all times in the Center. Please let the Center's event coordinator know if you are expecting a large number of children, as special programming may be arranged specifically for children.

Q: How do I make a reservation?

A: All reservations are made on a first-come first-serve basis. To secure a reservation, a *Wedding Facility Use Agreement* must be completed, signed and returned to the Center. Also, a non-refundable reservation deposit of \$500 is due at the time of booking, which will be applied towards the total balance.

Q: What forms of payment do you accept?

A: We accept cash, credit cards, debit cards, purchase orders, and checks made out to the Desert Outdoor Center, or any combination of the above.

Q: When is payment due?

A: The reservation deposit is due at time of booking and is nonrefundable. The remaining balance of your event is due 30 days prior to the event date.

Q: Are there off-peak or seasonal discounts available?

A: Yes, off-season discounts are available after Memorial Day until before Labor Day weekend.